FAQ FOR INTERNET BANKING

1) What is Internet Banking?

- Internet Banking is the online banking service provided by Jamia Co-operative Bank Ltd. for the benefit of customers to access and view account and transaction details.

2) What Customers can do using Internet Banking?

- Viewing of the account Details with the same customer ID.

- Viewing of Personal Details of account (Name of the Customer, address, Phone No., PAN no., E-Mail ID.

- Viewing and downloading of Mini-Statement – (Last 15 Transactions)

- Viewing and downloading of SOA (statement of account)

3) Who can use Internet Banking?

- All Jamia Bank Savings, Current Account holders and CC/OD holders can access their account details through Internet Banking.

4) Is there any Charges for IB service?

- Currently Jamia Banks Internet Banking Service is free for all accounts.

5) How safe is using Internet Banking?

- You can be assured of complete privacy when you use Internet Banking Service of the Jamia Co-operative Bank Ltd.

- On Clicking the 'Login to Internet Banking' Option under the Bank's Website i.e., www.jamiacoopbank.com, the URL Address i.e., https://inet.jamiacoopbank.com/INETBANK/Inet_login.aspx will be displayed on the address bar of the Internet Banking login screen. User can also find a Symbol of the Lock (Padlock).

The letter at the beginning 'https' means Secured.

- The Site is secured with Industry leading SSL Certificate which is 128 bit high level encryption.

- Look for the padlock symbol displayed at the beginning in the address bar and click on the same to verify the security certificate.

- The padlock and https turned to green color indicating that the Internet Banking Services are secured with SSL (Secured Socket Layer) Certificate.

6) How to Register for Internet Banking Service?

- Contact your home branch and apply for the Service.